

Remote Monitoring & Management

eastbay
I. T. CONSULTING INC.

Protect your IT networks through a single web-based central dashboard remotely.

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The dashboard presents all customer-site data, including: integrated performance, patch management, security monitoring, availability status, real-time alerting, graphical performance reporting, trouble ticketing, asset inventory (hardware, software, network devices, and patches); and monitoring of both local and hosted web sites as well as scripting for service automation of routine tasks.

There are no additional IT resources required as all application management tasks are performed by certified engineers at a world class data center. Audits are performed on a pre-defined schedule, along with 24/7 alerts based on the needs of your company. They quickly & visually identify any potential risks based on performance trends. Also security holes are detected, and monitored for viruses, worms, spamware & other malware.

Key Features:

- Reduce disruption of daily business
- Monitor network health & Increase its capacity
- Improve employee productivity & control
- Eliminate regulatory compliance violations
- Free up IT resources & reduce costs